

Date	Broker Personal Operations opening hours	Existing home claims	Existing standard motor claims	Existing non-standard motor claims
Monday 22 December	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Tuesday 23 December	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Wednesday 24 December (Christmas Eve)	9am to 1pm	8am to 5pm	8am to 6pm	8am to 6pm
Thursday 25 December (Christmas Day)	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday
Friday 26 December (Boxing Day)	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday
Saturday 27 December	Closed	8am to 4pm	8am to 1pm	8am to 1pm
Sunday 28 December	Closed	Closed	Closed	Closed
Monday 29 December	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Tuesday 30 December	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Wednesday 31 January (New Year's Eve)	9am to 5pm	8am to 5pm	8am to 6pm	8am to 6pm
Thursday 1 January (New Year's Day)	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday	Closed - Bank Holiday
Friday 2 January	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Saturday 3 January	Closed	8am to 4pm	8am to 1pm	8am to 1pm
Sunday 4 January	Closed	Closed	Closed	Closed
Monday 5 January	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm
Tuesday 6 January	9am to 5pm	8am to 6pm	8am to 6pm	8am to 6pm