Allianz Insurance plc www.allianz.co.uk

Customer Copy

Motor Trade Loan Vehicle Indemnity

Please read the important information overleaf.

		Ref/Job No.			
Details of Loan Vehicle/Motorcycle					
Make	Model		Registration No.		
Date Loan Commenced		Date Vehicle Returned			
Commencing Mileage		Mileage on Return			

Details of Authorised Driver(s)/Rider(s)

Name		Age
Address	Postcode	
Name		Age
Address	Postcode	
Name		Age
Address	Postcode	

Users Declaration

In accepting the vehicle described above, I acknowledge that it is your property and it is provided to me on loan subject to the following conditions:

- a I responsible for arranging and maintaining comprehensive insurance cover with liability to pay any uninsured excess for the vehicle whilst it is in my possession.
- **b** I will return the vehicle on or before or such date as may be specified by prior written notice to me.
- c I agree to keep and maintain the vehicle at my expense in good condition and repair throughout the period it is in my custody and control and will be responsible for any damage caused to the vehicle by failure to observe and check at regular intervals the level of engine oil and other lubricants, water and anti-freeze if appropriate, and tyre pressures.
- **d** The vehicle will only be driven by me or by a person authorised by you and the vehicle will only be used for social, domestic and pleasure purposes or for my own business purposes.
- e I will be responsible for all penalties and charges of any nature which arise as a result of breach of statute regulations or any civil law in connection with or in relation to the use and operation of the vehicle whilst it is in my custody and control including but not limited to any of the following offences which may be committed with respect to that vehicle whilst it is in my possession when it is stationary and when a fixed penalty notice is issued: being on a road during the hours of darkness without the light or reflectors required by law; waiting or being left parked, or being loaded or unloaded, in a road; being used or kept on a public road within the meaning of the Vehicles (Excise) Act 1971 without a licence under that Act being exhibited on the vehicle in the manner prescribed under the Act; and the non payment of the charge made at a street parking place; and any excess which may be incurred in pursuance of an order under the Road Traffic Regulation Act 1984 (provision on highways of parking places where charges are made).
- f Whenever the vehicle is left unattended the ignition keys or card should be removed, the doors locked and any security system activated.

I have read and understood the above conditions of loan and agree to abide by them. I/We have read the Fair Processing Notice below and consent to data being used for the purposes specified.

Signature

Date





In the Event of an Accident

- 1. Do not make any admission of liability nor give money to any injured person.
- 2. Obtain the name and address of any other driver and registration mark of any other vehicle involved.
- 3. Obtain Insurance Certificate details from any driver you hold responsible for causing the accident and give such details to anyone that similarly holds you responsible. (You are compelled to provide such information by the Road Traffic Act 1988).
- 4. Obtain the names and addresses of any witnesses.
- 5. Record the position in the road of your vehicle and any other vehicle involved.
- 6. Inform Allianz as soon as reasonably possible on 0344 412 9996.

Fair Processing Notice - how we use personal information

1. Who we are

When we refer to "we", "us" and "our" in this notice it means Allianz Insurance plc or Allianz Engineering Inspection Services Limited.

When we say, "individuals" in this notice, we mean anyone whose personal information we may collect, including:

- anyone seeking an insurance quote from **us** or whose details are provided during the quotation process
- policyholders and anyone named on or covered by the policy
- anyone who may benefit from or be directly involved in the policy or a claim, including claimants and witnesses.

2. How we use personal information

We use personal information in the following ways:

- to provide quotes, administer policies and policyholder claims to fulfil our contract
- to administer third party claims and prevent financial crime to meet **our** legal obligations
- to manage **our** business and conduct market research to meet the legitimate needs of **our** business
- to send marketing information about **our** products and services if **we** have received specific consent.

There is no obligation to provide **us** with personal information, but **we** cannot provide **our** products and services without it.

Anyone whose personal information we hold has the right to object to us using it.

They can do this at any time by telling us and we will consider the request and either stop using their personal information or explain why we are not able to.

Further details can be found below.

3. Automated decision making, including profiling

We may use automated decision making, including profiling, to assess insurance risks and administer policies. This helps us decide whether to offer insurance, determine prices and validate claims.

Anyone subject to an automated decision has the right to object to it. To do so they should contact **us** by emailing **us** at **acccsm@allianz.co.uk** and **we** will review the decision.

4. The personal information we collect

We collect the following types of personal information so we can complete the activities in section 2, "How we use personal information"

- basic personal details such as name, age, address and gender
- family, lifestyle and social circumstances, such as marital status, dependants and employment type
- financial details such as direct debit or payment card information
- photographs and/or video to help **us** manage policies and assess claims
- tracking and location information if it is relevant to the insurance policy or claim
- identification checks and background insurance risk details including previous claims information
- medical information if it is relevant to the insurance policy or claim
- criminal convictions if it is relevant to the insurance policy or claim
- accessibility details if we need to make reasonable adjustments to help
- business activities such as goods and services offered.

5. Where we collect personal information

Direct from individuals, their representatives or information they have made public, for example, on social media.

From other persons or organisations, for example:

- credit reference and/or fraud prevention agencies
- emergency services, law enforcement agencies, medical and legal practices
- insurance industry registers and databases used to detect and prevent insurance fraud, for example, the Motor Insurance Database (MID), the Motor Insurers Anti-Fraud and Theft Register (MIAFTR) and the Claims and Underwriting Exchange (CUE)
- insurance investigators and claims service providers
- other insurers or service providers who underwrite the insurance or provide the services for **our** products
- other involved parties, for example, claimants or witnesses.

6. Sharing personal information

We may share personal information with:

- other companies within the global Allianz Group www.allianz.com
- credit reference, fraud prevention and other agencies that carry out certain activities on **our** behalf, for example, the Motor Insurance Database (MID), the Insurance Fraud Bureau (IFB) and marketing agencies if agreed
- our approved suppliers to help deal with claims or provide our benefit services, for example, vehicle repairers, legal advisors and loss adjusters
- other insurers, third party underwriters, reinsurers, insurance intermediaries, regulators, law enforcement and the Financial Ombudsman Service (FOS); and other companies that provide services to us or you, for example, the Employers Liability Tracing Office (ELTO) and the Claims and Underwriting Exchange (CUE)
- prospective buyers in the event that we wish to sell all or part of our business.

7. Transferring personal information outside the UK

We use servers located in the European Union (EU) to store personal information where it is protected by laws equivalent to those in the UK. We may transfer personal information to other members of the global Allianz Group to manage the insurance policy or claim; this could be inside or outside the EU. We have Binding Corporate Rules (BCR's) which are **our** commitment to the same high level of protection for personal information regardless of where it is processed. These rules align with those required by the European Information Protection authorities.

For more information about BCR's, contact **our** Data Protection Officer.

Some of **our** suppliers have servers outside the EU. **Our** contracts with these suppliers require them to provide equivalent levels of protection for personal information.

8. How long we keep personal information

We keep information only for as long as we need it to administer the policy, manage our business or as required by law or contract.

9. Know your rights

Any **individual** whose personal information **we** hold has the right to:

- object to us processing it. We will either agree to stop processing or explain why we are unable to (the right to object)
- ask for a copy of their personal information we hold, subject to certain exemptions (a data subject access request)
- ask **us** to update or correct their personal information to ensure its accuracy (the right of rectification)
- ask us to delete their personal information from our records if it is no longer needed for the original purpose (the right to be forgotten)
- ask us to restrict the processing of their personal information in certain circumstances (the right of restriction)
- ask for a copy of their personal information, so it can be used for their own purposes (the right to data portability)
- complain if they feel their personal information has been mishandled. We encourage individuals to come to us in the first instance but they are entitled to complain directly to the Information Commissioner's Office (ICO) www.ico.org.uk
- ask us, at any time, to stop processing their personal information, if the processing is based only on individual consent (the right to withdraw consent).

If you wish to exercise any of these rights please contact our Customer Satisfaction Manager:

Address: Customer Satisfaction Manager, Allianz, 57 Ladymead, Guildford, Surrey, GU1 1DB

Email: acccsm@allianz.co.uk

Phone: 01483 552438

10. Allianz (UK) Group Data Protection Officer Contact details

Allianz Insurance plc and Allianz Engineering Inspection Services Limited are companies within the Allianz Holdings.

Any queries about how we use personal information should be addressed to our Data Protection Officer:

Address: Data Protection Officer, Allianz, 57 Ladymead, Guildford, Surrey GU1 1DB

Email: dataprotectionofficer@allianz.co.uk

Phone: 0330 102 1837

Changes to our Fair Processing Notice

Occasionally it may be necessary to make changes to this fair processing notice. When that happens **we** will provide an updated version at the earliest opportunity. The most recent version will always be available on **our** website **www.allianz.co.uk**

Consent for Special Categories of Personal Data

The global Allianz Group may need to collect and process data relating to **individuals** who may benefit from the policy ("Insured Persons"), which falls within the special categories of personal data under Data Protection Legislation, for example, medical history or convictions of Insured Persons for the purpose of evaluating the risk and/or administering claims which may occur. You must ensure that you have explicit verbal or written consent from the Insured Persons to such information being processed by the global Allianz Group and that this fact is made known to the Insured Persons.

By applying for and/or entering into this insurance policy you will be deemed to specifically consent to the use of the Insured Persons Personal Data in this way and for these purposes and that your directors, officers, partners, and employees have consented to the global Allianz Group using their details in this way.