



Complete Motor Trade and Complete RMI policy overview



Contents

Allianz Insurance plc is one of the largest general insurers in the UK and part of the Allianz Group, one of the world's foremost financial services providers.

With Allianz Insurance plc, you can be confident that you're insured by a company which is relentless in its commitment to protecting and serving you. You can trust us to insure your business, as we've been providing leading insurance solutions in the UK for over 100 years.

We work in partnership with your insurance adviser to ensure you receive the highest levels of product and service excellence. Our technical experts understand how best to protect you against the risks your business faces.

If you need to make a claim you will be in safe hands. Our professionally trained staff aim to treat you, as you would expect, both promptly and fairly. By listening to you, and understanding your needs we will provide you with the most appropriate solutions to get your business trading again as quickly as possible.

Policy Overview		1
CORE CO	VERS	
Section 1	Material Damage	3
Section 2	Motor Vehicle Road Risks	6
Section 6	Public & Products Liability	9
OPTIONA	L COVERS	
Section 3	Self Drive Vehicle Hire	11
Section 4	MOT – Loss of Licence	12
Section 5	Engineering	12
Section 7	Employers Liability	13
Section 8	Business Interruption	14
Section 9	Conversion	15
Section 10	Fidelity Guarantee	15
Section 13	Personal Accident	16
Section 14	Commercial Legal Expenses	17
Section 15	Directors & Officers	18
Additional	Information	20



IMPORTANT
Should you need further
details or have any
questions your insurance
intermediary will be
delighted to help.

This is a policy overview only and does not contain full terms and conditions of the contract of insurance. Some covers are optional and will only apply if you have selected them. Full terms and conditions can be found in the policy documents, a copy of which is available on request.

Please Read the Policy

Please read the policy and the policy schedule carefully and make sure that it meets your needs and that you understand its terms, conditions, limits and exclusions. If you wish to change anything or if there is anything you do not understand please notify your insurance adviser. If you fail to notify us your policy may not operate or not operate fully.

What is Complete Motor Trade?

Complete Motor Trade is designed to cover the assets, earnings and legal liabilities of your business. It is underwritten by Allianz Insurance plc.

What is the policy duration?

This policy has a 12 month period of insurance (unless shown differently on your policy schedule), and is annually renewable.

Start and end dates of the policy are detailed in the policy schedule.

How do I make a claim?

If an accident, loss or damage occurs or any circumstances arise which may cause a claim to be made you should notify your insurance adviser or alternatively you can contact us at the claims handling office below.

For all Motor Trade Claims, other than those under the Commercial Legal Expenses Section, Motor Prosecution Defence, Personal Accident or Pay-on-use Motor Breakdown Assistance and accidents outside the United Kingdom, please contact our dedicated claims handling centre based in Birmingham:

Telephone: **0344 412 9996** Fax: **01483 790 896**

Email: motortradeclaims@allianz.co.uk

The lines are open Monday to Friday 8 am to 6 pm.

If you need recovery assistance following an accident you can call the above number 24 hours a day. Once your vehicle is recovered we will contact you within 24 hours to register a claim. Please note that if a claim is not made or is unsuccessful you will be liable for the costs of the recovery.

Allianz Claims PO Box 10509 51 Saffron Road Wigston LE18 9FP

(All correspondence is scanned and forwarded to the claims handling centre.)

For accidents outside the United Kingdom: You will need to call our International Claims Team on

+44 (0) 1483 218 200.

The lines are open Monday to Friday 9 am to 5 pm.

If your claim is for Motor Prosecution Defence:

You should contact Lawphone Legal Helpline on **0344 2090 518** quoting Master Policy Number 34048.

If your claim is for Commercial Legal Expenses:

You should contact Lawphone Legal Helpline on **0344 2090 518** quoting Master Policy Number 36444.

If your claim is for Personal Accident:

You should contact the Accident and Health Claims unit on **0344 893 9500**.

If your claim is for Uninsured Loss Recovery and Injury:

You should call **0344 412 9996** and quote Master Policy Number 34048.

If you require Pay-on-use Motor Breakdown Assistance:

Please contact Allianz Global Assistance with the following details:

- · Location of vehicle
- · Registration number of your vehicle
- A contact telephone number
- Description of problem

Call 020 8603 9680.

How do I cancel the contract?

To cancel the policy, please contact the insurance adviser who arranged the Policy.

You have a right to cancel the Policy however you may not be entitled to a return premium, full details of which can be found in the Policy wording, a copy of which is available on request.

How do I make a complaint about my Complete Motor Trade policy?

If you have a complaint about anything other than the sale of the policy please contact our Customer Satisfaction Manager at:

Customer Satisfaction Manager Allianz Insurance plc 57 Ladymead, Guildford, Surrey GU1 1DB

Alternatively:

Phone: **01483 552438**Email: acccsm@allianz.co.uk

If we are unable to resolve the problem we will provide you with information about the Financial Ombudsman Service which offers a free, independent complaint resolution service.

The Financial Ombudsman Service Exchange Tower London E14 9SR

Website: financial-ombudsman.org.uk
Telephone: **0800 023 4567**or **0300 123 9123**

Email: complaint.info@financial-ombudsman.org.uk

Full details of our complaints procedure will be found in the policy documentation.

Law Applicable

Unless agreed otherwise all aspects of the Policy including negotiation and performance are subject to English law and the decisions of English courts.

Would I receive compensation if Allianz were unable to meet its liabilities?

Allianz Insurance plc contributes to the Financial Services Compensation Scheme (FSCS).

You may be entitled to compensation from the FSCS if We are unable to meet Our liabilities. Further information about compensationscheme arrangements is available at fscs.org.uk or by emailing enquiries@fscs.org.uk or by phoning the FSCS on **0800 678 1100** or **0207 741 4100**.

Your Obligations

You must make a fair presentation of the risk at inception, renewal and variation of the Policy.

The premium is to be paid on request. Please speak to your insurance adviser about the options available for payment of premium.

Please periodically review the policy documentation to make sure that it meets your needs and that you understand its terms, conditions, limits and exclusions. If you wish to make a change or if there is anything you do not understand please contact your insurance advisor.

Please tell your insurance adviser as soon as reasonably possible if there are any changes to your circumstances which could affect your insurance. If your circumstances change and you do not tell your insurance adviser, you may find that you are not covered if you need to make a claim.

You must tell us as soon as you can about any claim or incident that may lead to a claim. You or anyone claiming under this policy must not admit fault or responsibility, or pay, offer or agree to pay any money or settle any claim without our permission.

Core Covers

Section 1 – Material Damage

Significant Features and Benefits	Significant Exclusions or Limitations
 All Risks' basis – loss or damage to property as shown on the Policy Schedule Inflation Protection – Reinstatement 'Day One Cover' of 115% 	 Sums insured as shown on your Policy Schedule A minimum excess of £500 applies – unless shown differently on your Policy Schedule Terrorism Keys Removal Condition relating to unoccupied vehicles on The Premises Data Processing Media for loss or damage to tangible property on which Data can be stored but not the Data itself up to £25,000 Reinstatement 'Day One' excludes Vehicles, Stock and Money
Contract PriceMoney	
Deterioration of Goods	Excludes the first £100 of any claim
Section exclusions	 Faulty or defective materials or workmanship Vehicles not in or on The Premises Dishonesty Theft without force (excluding vehicles) or by deception Subsidence, ground heave or landslip Unoccupied Buildings Contagious Disease Exclusion Cyber Event Exclusion
European Union and Public Authorities	
Alterations and Additions – up to maximum of 10% of sum insured notified to us within 90 days	Within Great Britain, Northern Ireland, the Channel Islands and the Isle of Man
 Removal of Debris Automatic Reinstatement of Loss – subject to additional premium 	
 Metered Utilities – up to £25,000 Personal Accident Assault & Victim Care 	 Other than from unoccupied buildings Cover is restricted to Great Britain, Northern Ireland, the Channel Islands and the Isle of Man
Option to include Commercial Loads – Legal liability for accidental loss of or damage to commercial loads of customers vehicles	 Excludes consequential loss, liability assumed under agreement, own property and theft (unless forcible and violent) and is limited to £50,000
New for Old (Vehicles) – in respect of any vehicle owned, registered or leased by you or any Private Car or Motor Cycle owned, registered or leased in the name of your Customer since new and within the first 12 months of registration	New for Old (Vehicles) – theft excluded if vehicle recovered within 28 days. Damage must exceed 50% of its list price

Section 1 – Material Damage (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
Theft damage to buildings	 Excludes Damage occurring to Unoccupied properties or caused by you or for which you are not liable for or where repair costs can be recovered from elsewhere Subject to an Excess of £500
Replacement Locks and Keys following theft	 Limited to a maximum of £10,000 any one occurrence of theft, £50,000 any one Period of Insurance
Temporary Removal	 Temporary Removal limited to 10% of each item's sum insured and a maximum of £25,000. Excludes property whilst at any exhibition, employee's tools and property in Transit
Temporary Removal – Computer Equipment	 Temporary Removal of computer equipment is limited to 10% of All Other Property Sums Insured and a maximum of £2,500 in respect of attempted theft of Portable Equipment from an Unattended vehicle, £10,000 in respect of any other theft or attempted theft of Portable Equipment and £25,000 in respect of any other Damage
Seasonal Increase of the Vehicle Sum Insured	Limited to 30% of the sum insured during the months of February, March, August & September
Exhibitions within the European Union	 Excludes vehicles, loss or damage due to theft unless involving entry to or exit from the buildings by forcible or violent means and theft from unattended vehicles unless the vehicle is securely locked and the keys or key card is removed Outside of Great Britain, Northern Ireland, the Channel Islands and the Isle of Man cover is restricted to a maximum of £15,000 and losses caused by Fire, Lightning, Explosion and Aircraft
Employees Tools whilst away from the premises	Up to a maximum of £5,000 for any one Employee and a maximum of £2,500 for one tool, subject to adequate sums insured
Clearing of Drains	
 Fire Extinguishers, Sprinklers and Security Equipment Trace and Access Landscaped Grounds Property in transit Unauthorised Use of Utilities 	 Limited to £25,000 any one claim Limited to £10,000 any one claim Limited to £10,000 any one claim Limited to the amount shown on your Policy Schedule Limited to £10,000
Fire BrigadeFoundations	

Section 1 – Material Damage (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
Obsolete Building MaterialsReinstatement to Match – Computer Equipment	Limited to 10% of the Declared ValueLimited to £25,000
Services	
Standard Inner Policy Limits (Provided the Sums Insured on the Policy Schedule are adequate)	As stated below unless otherwise agreed and shown on your Schedule • Portable Hand Tools £10,000 • In vehicle entertainment equipment, MP3 Players and Mobile Phones – nil (unless specifically purchased) • Property In Transit (except money) £1,500 • Exhibition Cover £15,000 • Cigarettes, Tobacco, CDs, DVDs, wines and spirits and clothing stocks – nil (unless specifically purchased) • Contents of Customers Vehicles and personal property in any other vehicle £1,000 • Deterioration of Goods – nil (unless specifically purchased) • Money: — Non negotiable Money £250,000 — In Transit £1,500 — On premises during business hours £1,500 — On premises out of business hours £500 — In specified locked safe £1,500 — In your personal custody £500
 Additional benefits to RMI members Replacement of damaged machinery and plant with green friendly models – £250,000 limit Exhibitions cover – £25,000 limit within UK and EU, subject to Fire, Explosion and Aircraft (FEA) for EU cover only Personal accident assault and victim care – benefits of up to £30,000 paid for an accidental bodily injury as a result of theft or attempted theft resulting in death or disablement Essential personnel – cover for death or permanent disablement of an essential person, which interrupts your business activities – £25,000 limit, any one claim Public relations expenses cost – £10,000, maximum three months, any one claim Option to include Rectification Standard Personal Accident Assault and Victim Care benefits are doubled and cover is extended to include Personal Accident Capital Benefits of £30,000 	 £500 excess Provided for all occupational accidents to Proprietors, Partners and Directors of the business

Section 2 – Motor Vehicle Road Risks

The Motor Vehicle Road Risks Section has the option of four types of cover, which are summarised below; your insurance agent will tell you which level of cover you have been offered:

Comprehensive

In addition to the cover provided by TPO & TPFT, you are also covered for any damage to the Insured Vehicle sustained in an accident or for any damage caused by vandalism.

Cover under all indemnities.

Partial Comprehensive

In addition to the cover provided by TPO & TPFT, you are also covered for parts and sundries following any damage to the Insured Vehicle sustained in an accident or for any damage caused by vandalism. You will provide or pay for the labour in return for a premium discount. Full Comprehensive cover applies to customers vehicles.

Cover under all indemnities (but cover under Indemnity 2 – Damage excludes the cost of labour or the hire of any equipment or plant in respect of any repair.

Third Party, Fire & Theft

In addition to the cover provided by TPO, you are also covered for loss or damage to the Insured Vehicle caused by fire, explosion or theft.

Cover under all indemnities (but cover under Indemnity 2 – Damage is restricted to loss or damage caused by fire, explosion or theft).

Third Party Only

If you are involved in an accident, you are covered for damage you cause to other people's vehicles or property or for injuries they sustain.

Cover under all indemnities (except Indemnity 2 – Damage).

Significant Features and Benefits

Indemnity 1: Third Party Liability

Provides cover for your legal liabilities arising out of the use of the Insured Vehicle

Significant Exclusions or Limitations

- £10,000,000 in respect of Property Damage
- £5,000,000 in respect of prosecution under the Corporate Manslaughter Act
- Cover does not apply if the Insured Vehicle is used for a purpose that is not permitted by the Certificate of Motor Insurance
- Liability does not apply when the Insured Vehicle is being used on any airfield, airport, aerodrome or military base
- Liability does not apply for damage to any bridge, viaduct, weigh-bridge or road if the Insured Vehicle exceeds the maximum gross vehicle, plated or train weight permitted by the relevant law
- Liability does not apply for death, injury, loss or damage caused by the wrongful collection or delivery of a load or goods which do not conform to the order made by the customer

Section 2 – Motor Vehicle Road Risks (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
 Indemnity 2: Damage Loss or Damage to any motor vehicle the property of the Policyholder or in the custody or control of the Policyholder in connection with The Business including: New for Old – In respect of any vehicle owned, registered or leased by you or any Private car or Motor Cycle owned and registered in the name of your Customer since new and within the first 12 months of registration 	 A minimum excess of £500 applies – unless shown differently on your Policy Schedule. The following excess apply in addition to any other excess: Drivers aged under 21 – £250 Drivers aged from 21 to 24 and inexperienced drivers aged 25 or more – £175 An inexperienced driver is one who holds a provisional licence or who has not held a full British or EU licence for at least 12 consecutive months New for Old – theft excluded if vehicle recovered within 28 days. Damage must exceed 50% of its list price
Replacement Locks and Keys following theft	• Limited to £10,000 any one occurrence of theft, £50,000 any one Period of Insurance
Contract Price	
Consequential loss or loss of useContents of customers vehicles	 Up to £50,000 any one occurrence Up to £5,000 any one occurrence
 Personal property – up to £500 when the vehicle is being driven for Social, Domestic and Pleasure purposes 	
Cover available for Social Domestic and Pleasure use	Restricted to a maximum of 7 named drivers
Indemnity 3: Emergency Treatment	Limited to that required to satisfy Road Traffic Act requirements
Indemnity 4: Trailers Provides cover for detached trailers	 Limited to that required to meet the requirements of any law relating to compulsory insurance in the territory concerned Only applies if the insurance of the trailer is your responsibility
Indemnity 5: Foreign Travel European Union-wide Certificate wording includes all EU countries	Cover is restricted to that required to comply with laws relating to compulsory insurance unless otherwise specified by the Certificate of Motor Insurance
Indemnity 6: Movement of Other Vehicles For the purpose of parking, loading or unloading or allowing free passage of any Insured vehicle	

Section 2 – Motor Vehicle Road Risks (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
Indemnity 7: Driving Other Vehicles By the Policyholder or any partner or director of the Policyholder	 Restricted to Indemnities 1 & 3 of Policy Section 2 Applies to vehicles not owned or hired under a hire purchase agreement Subject to the Limitations as to Use specified in the Certificate of Motor Insurance
Indemnity 8: Motor Legal Expenses Uninsured Loss Recovery and Injury, and Motor Prosecution Defence	Maximum we will pay is £100,000 for legal services and advice
Indemnity 9: Unauthorised Use	 A claim for an event which is not covered under your current Motor Trade policy. Excluding liability to indemnify the person driving or using the vehicle
Indemnity 10: Sub Contractors	
Indemnity 11: Medical Expenses Cover for up £250 any one person up to £1,000 any one claim for any person injured as a direct result of an accident whilst travelling in an Insured Vehicle	
Indemnity 12: Court Attendance Compensation Up to £750 for a director or partner or £250 for an Employee	
Indemnity 13: Vehicle Breakdown Provided by Allianz Global Assistance to assist if Your vehicle has a breakdown or is immobilised within the UK	
This is available without any join-up fee, however any call-out costs incurred will be at your own expense.	
Indemnity 14: Personal Accident Cover for up to £5,000 if the driver of an Insured Vehicle suffers accidental injury	
Special Features for RMI members	
 Option to include Rectification No inner limit to liability for customers' consequential loss or loss of use claims 	

Section 6 – Public & Products Liability

Significant Features and Benefits	Significant Exclusions or Limitations
 Public and Products Liability – covers your legal liability in connection with your business for: Accidental injury to members of the public or accidental damage to property not owned by you up to £2 million any one claim Accidental injury or accidental damage caused by goods sold or supplied up to £2 million any one period of insurance 	 The standard limit of indemnity is £2,000,000 any one period of insurance or as shown in your Policy Schedule Terrorism – the limit of indemnity shall not exceed the limit shown in the schedule or £5,000,000 Excess; a minimum of £350 in respect of loss or damage to property
Geographical Limits:	
Anywhere in the World	Manual work occurring during visit or journey to the United States of America or Canada
Consequential Loss or Loss of Use	• Up to £50,000 in respect of any one occurrence
Option to include Products Financial Loss	 Standard limit of Indemnity £250,000 Financial Loss happening before the inception of the Extension, or circumstance known to you at the inception of this Extension which might reasonably be expected to produce a claim are not covered Cover where liability attached to you solely under the terms of an agreement are excluded Liability in respect of costs for making good removal, repair, rectification, replacement or recall of any Products, diminution in value of Products or delay, noncompletion or non-delivery of Products is excluded Liability arising out of any act of fraud or dishonesty by you or any partner director or Employee of you or inducement of breach of contract Liability in respect of infringement of patent copyright, design, trademark, trade name or any other intellectual property rights The first 10% of each and every claim made against You, subject to a minimum contribution of £1,000 in respect of each and every claim Liability in respect of infringement of patent copyright, design, trademark, trade name or any other intellectual property rights The first 10% of each and every claim made against You, subject to a minimum contribution of £1,000 in respect of each and every claim made against You, subject to a minimum contribution of £1,000 in respect of each and every claim

Section 6 – Public & Products Liability (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
Damage to Leased or Rented Premises	Liability assumed by you under any agreement
 Duty of Care Health and Safety Act Corporate Manslaughter 	 Limit of £5,000,000 or the Limit of Indemnity shown in The Schedule whichever is the lesser Excluding appeals against deliberate acts or omissions and costs and expenses insured by any other policy
Court Attendance Compensation if we request you to attend court as a witness in connection with a claim under this section	Limit any director partner is £750 and any other employee £250 each day
Consumer Protection and Food Safety Acts Legal Defence Cost	Maximum £25,000 in any one period of insurance
 Data Protection Act; if you are legally liable we will pay compensation from a failure to comply with Data Protection legislation 	 Maximum £250,000 in any one period of insurance Excluding deliberate acts or omissions, fraud, dishonesty, costs of rectifying data, fines and penalties Cyber Event exclusion
Defective Premises Act provides cover against liability incurred under this act	Cost of rectification of defectsLiability insured elsewhere
Overseas Personal Liability	
Contractual Liability	
Special Features for RMI members:	This section does not apply to liability in respect of:
 Option to include Rectification No Inner Limit to liability for Customers' Consequential Loss or loss of use claims 	 Penalties and Liquidated Damages Any property belonging to or hired by you or in your custody or control (subject to Extension 1 Property) Removal, replacement, reinstatement or repair of any goods sold or supplied (subject to Extension 3 Vehicles Sold) Rectification of the original work Court action brought in any country other than Great Britain, Northern Ireland, the Channel Isles or the Isle of Man) Pollution or Contamination Exports to the United States of America or Canada Any Products claim made against you in any country outside the European Union in which you occupy premises or are represented by and resident Employee or holder of your power of attorney Cyber Event exclusion

Optional Covers

Section 3 – Self Drive Vehicle Hire

Significant Features and Benefits	Significant Exclusions or Limitations
Provides cover for Self Drive Hire Vehicles:	£10,000,000 in respect of Property Damage
Public Liability providing cover for your legal liabilities arising out of rental hire vehicles	 £5,000,000 in respect of Terrorism £5,000,000 in respect of prosecution under the Corporate Manslaughter Act Liability does not apply for damage to any bridge, viaduct, weigh-bridge or road if the Insured Vehicle exceeds the maximum gross vehicle, plated or train weight permitted by the relevant law Liability does not apply for death, injury, loss or damage caused by the wrongful collection or delivery of a load or goods which do not conform to the order made by the customer
Loss or damage to the rental vehicle	A minimum excess of £500 applies unless otherwise stated on the Policy Schedule
Emergency Treatment	Limited to that required to satisfy by the Road Traffic Acts
Trailers; provides cover for detached trailers	 Limited to that required to meet the requirements of any law relating to compulsory insurance in the territory concerned Only applies if the trailer is your responsibility
Foreign Travel; European Union wide certificate wording includes all EU countries	Limited to that required to comply with compulsory insurance of motor vehicles in any country which is a member of the European Union
	The following apply to all the Indemnities under this Section; this section does not cover:
	 Any claim if the vehicle is being used for a purpose that is not permitted by the Certificate of Insurance In respect of theft or attempted theft by the Renter, you shall bear 25% of the loss Deliberate Acts

Section 4 - MOT - Loss of Licence

Significant Features and Benefits	Significant Exclusions or Limitations
Provides cover to replace loss of profit from MOT testing and associated repair and servicing work following suspension or withdrawal of your licence, cover includes:	 Limit of Indemnity £1,000,000 per location Excludes losses as a result of a suspension or warning received during the four weeks immediately following inception of cover.
An appeal and consultancy serviceFree telephone helpline	 Losses arising from any policy by National or Local Government are excluded Loss arising from a criminal conviction is excluded

Section 5 – Engineering

Significant Features and Benefits	Significant Exclusions or Limitations
Inspection Service – periodic examinations of all types of plant	 Inspection to take place during Normal Working Hours 8.00 am to 6.00 pm Monday to Friday excluding public bank and local holidays Plant not available for inspection may be liable for additional charges Circumstances beyond Allianz Engineering's control which add to the cost of the inspection may incur an additional charge
 Fragmentation – covers damage by impact to your property caused by fragmentation of any part of the insured plant Breakdown – provides for the cost of repairs to plant following the actual breaking distortion or burning out of any part of the Property Insured while in use arising from mechanical or electrical defects in the Plant causing sudden stoppage and fracturing of any item of the Property Insured by frost which necessitates repair or replacement before it can resume normal working. 	 Excludes loss or damage caused by fire, theft and other specified perils Does not cover maintenance, wear & tear, gradual damage, scratching of painted or polished surfaces and faulty workmanship Excludes loss or damage to safety devices by their functioning, contents of the plant, tools, cables, conveyors and the like, property being processed, rubber tyres, gantries tracks and magnets Loss or damage during installation or overload testing Loss or damage arising from lifting/lowering operations where a single load is shared between two or more lifting machines Excludes losses involving waterborne vessels and equipment attached to it Excludes consequential loss other than under Indemnity 3 Excludes losses due to external causes Excludes losses as a result of Terrorism Limit of Indemnity shown on your Policy Schedule

Section 5 – Engineering (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
	 Excludes marine rigs or marine platforms and attached equipment Excluding cutters bits, tools, moulds, dies, heating elements, driving belts and chains and similar items that require periodic replacement and property or materials being processed by the Property Insured Excludes loss of or damage to: a foundations masonry brickwork chimneys gantries tracks grabs magnets or refractory linings b office machinery computers or other electronic data processing equipment (except in respect of diagnostic equipment) c plant or machinery which is prototype experimental or untried d metal bending press or similar e air conditioning units f tanks
Cost of Hiring/Increased Costs to complete work as a result of an insured Breakdown under this section	 The costs must be: solely to complete work which would not have been completed had the additional costs not been incurred as a result of a breakdown insured under Indemnity 2

Section 7 – Employers Liability

Significant Features and Benefits	Significant Exclusions or Limitations
Employers Liability – covers your legal liability to your employees for death or injury happening in the course of their employment with you up to £10 million any one claim	 Limit of Indemnity as shown on the Policy Schedule except it shall not exceed £5,000,000 in respect of Terrorism Excluding any injury where motor insurance should have been in force
 Court Attendance Compensation – up to a limit of £750 Duty of Care Health and Safety Act Corporate Manslaughter 	 Excluding any liability in respect of travelling to or from on or working on any offshore installations Limit of £5,000,000 or the Limit of Indemnity shown in the Schedule whichever is the lesser.

Section 8 – Business Interruption

Significant Features and Benefits	Significant Exclusions or Limitations
Loss of Gross Profit if the business is interrupted or interfered with as a result of loss or damage by any cause covered by Section 1 Material Damage & Section 2 Motor Vehicle Road Risks. In addition cover includes:	 Loss of Gross Profit due to a reduction in turnover provided the amount of Gross Profit declared by you at inception of each Period of Insurance is not less than 75% of the actual Gross profit. Indemnity Period as shown on your Policy Schedule Excludes the deliberate act of the Electricity Authority in restricting the supply Terrorism
Book Debts	• Up to £25,000
Denial of Access	
Suppliers Extension	 15% of the Gross Profit Sum Insured or £2,500,000 whichever is the lower for supplier of goods and services within the Geographical Limits
Supply Undertakings	 Excludes the first 48 consecutive hours of cessation of supply Up to £1,000,000 or the Gross Profit Sum Insured whichever is the lesser Maximum Indemnity Period shall not exceed 1 month
Failure of Supply	 Excludes the first 48 consecutive hours or cessation of supply Up to £25,000 or the Gross Profit Sum Insured whichever is the lesser Maximum Indemnity Period shall not exceed 1 month
Special Feature for RMI members:	
 Essential Personnel – Business Interruption resulting from the death or permanent disablement of an essential person up to £25,000 Fines and Damages – Cover up to £10,000 for fines or damages occurring as a result of non-completion of a contract due to Business Interruption Public Relations Expenses – £10,000 of cover to employ public relations personal for three months to handle any press and public announcements due to Business Interruption Alternative Premises – Money paid for services provided in alternative premises will be taken in to account when arriving at the Turnover during the Indemnity Periodw 	

Section 8 – Business Interruption (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
 New Business – Definition of Turnover amended if the business has been trading for less than 12 months Salvage Sale – Changes the reduction in Turnover definition to take in to account Turnover relating to a Salvage sale 	
 Exhibition Sites: Cover for property stored in Exhibition sites up to £50,000 in the Geographical limits or £25,000 in the European Union when Damage is caused by Fire, Lightening Explosion or Aircraft or 10% of the sum insured, whichever is the less Vehicles in transit covered. 	

Section 9 – Conversion

Significant Features and Benefits	Significant Exclusions or Limitations
Covers loss following purchase of a vehicle from a person who does not legally own it	 Limit of Indemnity shown in your Schedule You must be a subscriber to HPI Ltd or Experian Ltd Minimum excess of £500 All payments for vehicles purchased or allowances for part exchange shall be by cheque, credit card payment, CHAPS, BACS or credit against a new purchase

Section 10 – Fidelity Guarantee

Significant Features and Benefits	Significant Exclusions or Limitations
Covers losses arising from acts of fraud and dishonesty by employees	 Limit of Indemnity shown in your Schedule Loss must be discovered within 18 months of the act of fraud or dishonesty

Section 13 – Personal Accident

Significant Features and Benefits

This cover is for Proprietors, Partners, Directors and Employees against accidents and any subsequent first aid expenses incurred that result in:

- Death
- · Loss of Limb
- Loss of Hearing
- Loss of Sight
- Temporary Total Disablement
- · Temporary Partial Disablement

Choice of operative time for Proprietors, Directors and Partners:

- 24 hrs
- · Occupational and commuting
- · Weekly benefits payable up to 104 weeks
- First Aid expenses

Rehabilitation and Re-training Expenses

Cover up to £10,000 to facilitate return to work

Age Enhancement Benefit

Cover for up to £2,500 in respect of Death or Permanent Disablement for any Insured Person aged over 75

Simultaneous Death of the Insured Person and Spouse

Doubling of the benefit available following the death of Insured Person and their Spouse in the same event if they leave behind a dependant adult or child.

Significant Exclusions or Limitations

- The first week is excluded for temporary disablement
- Motor cycling, winter sports (other than curling)
 mountaineering or rock climbing (using ropes or
 guides), pot-holing, caving, any underwater activities
 using breathing apparatus, combat sports, hunting,
 riding or driving in any race
- · Aviation other than as a fare paying passenger
- Due to suicide, intentional self injury, insanity or the influence of alcohol or drugs, pregnancy or childbirth, sexually transmitted diseases, HIV including AIDS
- Aircraft Accumulation Limit £750,000
- Event Accumulation Limit £1,000,000
- You must give immediate notice to us of any change to the occupation of any Insured Person from that which you originally advised to us.

Condition – Age Limitation

The cover will terminate at the end of the insurance period during which the age of 75 is attained

- up to 15% of total compensation payable, max £10,000
- Only payable where Permanent Total Disablement Benefit becomes payable providing the Employee was not over 65 years of age
- · Cyber Event exclusion

Section 14 – Commercial Legal Expenses

Significant Features and Benefits

Contract (Optional Cover):

We will cover the cost of the pursuit or defence of a dispute with a manufacturer, supplier or customer relating to the sale, purchase, hire, service, supply or repair of goods or the supply or purchase of a service.

Significant Exclusions or Limitations

- Maximum we will pay is £50,000 for each claim
- The cover carries an excess of £500 per claim
- The amount in dispute must be at least £5,000 except for disputes relating to the construction, alteration or repair of buildings, where the amount in dispute must be at least £25,000
- Excludes cover for any dispute which occurs within the first 3 months of the first period of insurance
- Excludes any claim relating to computer hardware, software, systems or services
- Excludes any claim relating to a lease, licence to occupy or tenancy of land or buildings.

Employment:

We will cover the defence of your legal rights in a dispute in an Employment Tribunal with a previous, present or prospective employee arising from a contract of employment or a breach of employment or discrimination legislation

We will also cover Basic and Compensatory awards made against you or through a negotiated settlement with our agreement

- Maximum we will pay is £100,000 for each claim
- The cover carries an excess of £500 per claim
- Excludes cover for any claim which arises from an event occurring within the first 3 months of the first period of insurance
- Excludes any claim where you have not sought and followed the advice of the Lawphone Legal Helpline before making significant changes to an employee's contract of employment or taking disciplinary action against an employee
- Excludes cover for any dispute under the Transfer of Undertakings (Protection of Employment) Regulations 2006, the Acquired Rights Directive or any industrial dispute

Taxation Proceedings:

We will cover your professional fees and costs to represent you in:

- a Full Enquiry by HM Revenue & Customers into your business tax affairs;
- a PAYE Investigation by HM Revenue & Customs;
- a VAT Tribunal;
- an appeal against a decision made by HM Revenue or a VAT Tribunal.

- Maximum we will pay is £100,000 for each claim
- The cover carries an excess of £250 per claim
- Excludes the defence of any criminal prosecution
- Excludes claims for any Aspect or IR35 enquiry by HM Revenue & Customs
- Excludes claims which arise out of deliberate or reckless or careless misstatements by you in returns or submissions made to the relevant authorities

Criminal Prosecution Defence:

We will provide cover for the defence or a criminal prosecution arising out or your business activities

- Maximum we will pay is £100,000 for each claim
- The cover carries an excess of £100 per claim
- Excludes the defence of a prosecution in respect of, or related to, any actual or alleged fraud or theft or forceful or violent act
- Excludes defence of a prosecution which relates to Taxation Proceedings or the ownership, possessions or use of a motor vehicle, aircraft, watercraft, trailers or caravans

Section 14 – Commercial Legal Expenses (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
Witness Attendance Allowance: We will pay a daily allowance as a result of an employee being absent from work as a result of attendance as a witness for you in respect of a claim under Events 1, 2, 3, 4, 5 or 6.	We will not provide cover for claims that you fail to notify us of within 6 months of the event that gives rise to a claim
Contract, Employment, Taxation Proceedings, Criminal Prosecution Defence, Property, Personal Injury.	 Any claim that arises out of something you did deliberately, consciously, intentionally or recklessly or failed to take all reasonable steps to avoid, prevent or limit the claim We will not provide cover for claims that do not have a reasonable prospect of a satisfactory outcome We will not cover any application for judicial review or any challenge to legislation We will not pay any VAT attaching to your legal costs if you can recover this from elsewhere We will pay up to £500,000 for all claims that occurred during the period of insurance
Contract, Employment, Taxation Proceedings, Criminal Prosecution Defence, Property, Personal Injury, Jury Service	

Section 15 – Directors & Officers

Section 13 - Directors & Officers

Significant Features and Benefits

- Directors & Officers and company reimbursement cover up to £10,000,000 limit of indemnity on an any one claim basis
- Coverage is provided anywhere in the world, where legally permitted, unless specified otherwise
- Non-executive director cover up to £250,000
- Investigation cover costs
- Company entity liability cover up to £5,000,000 in the aggregate
- Automatic new subsidiary cover extends the policy to include any private entity that becomes a Subsidiary and has total assets that are less than 25% of the total assets of the Policyholder at the inception of the Period of Insurance
- Covers wrongful acts committed after any management buy-out for a period of 45 days
- Directors & Officers and company reimbursement cover up to £10,000,000 limit of indemnity on an any one claim basis

Significant Exclusions or Limitations

- Behaviour arising out of the committing of a dishonest act or the insured person gaining any personal profit to which they were not legally entitled
- Prior Claims/Circumstances excludes any claims arising out of any investigation or self report investigation first made or commenced prior to inception of the policy or circumstances which have been notified under any other policy providing management liability cover and attaches prior to the inception of this section
- Prior and pending litigation excludes any claims arising out of any legal/arbitral proceedings involving any company or outside entity or any insured person initiated prior to, or pending at the prior/pending litigation date OR any fact, circumstance, situation or event underlying or alleged in such proceeding or alleging or deriving from the same or essentially the same facts regardless of the legal theory upon which the claim against the insured person in predicted.

Section 15 – Directors & Officers (continued)

Significant Features and Benefits

- Coverage is provided anywhere in the world, where legally permitted, unless specified otherwise
- Non-executive director cover up to £250,000
- Investigation cover costs
- Company entity liability cover up to £5,000,000 in the aggregate
- Automatic new subsidiary cover extends the policy to include any private entity that becomes a Subsidiary and has total assets that are less than 25% of the total assets of the Policyholder at the inception of the Period of Insurance
- Covers wrongful acts committed after any management buy-out for a period of 45 days
- Discovery period of 90 days automatically at no additional premium or 12 months at an additional premium of 50% of the full annual premium
- Past insured person cover for any loss from any claim first made against any past insured person for wrongful acts committed before they voluntarily relinquished such position or cover for any investigation costs in connection with any investigation/self report investigation first made against such past insured person following the expiry date of the period of insurance
- Reputational crisis costs up to £100,000 in the aggregate during the Period of Insurance, such amount being part of the Limit of Indemnity.
- Crisis communication consultant briefing session available at no additional charge during the period of insurance
- Environmental extension provides defence costs incurred by an insured person for an environmental violation up to £50,000 in the aggregate
- Cover for circumstance investigation costs up to £50,000 in the aggregate
- Insolvency hearing costs up to £50,000 in the aggregate
- Assets and liberty costs up to £50,000 in the aggregate
- Court attendance costs up to £20,000 in the aggregate
- Kidnap & Ransom Cost Cover up to £50,000 in the aggregate

Significant Exclusions or Limitations

- Behaviour arising out of the committing of a dishonest act or the insured person gaining any personal profit to which they were not legally entitled
- Prior Claims/Circumstances excludes any claims arising out of any investigation or self report investigation first made or commenced prior to inception of the policy or circumstances which have been notified under any other policy providing management liability cover and attaches prior to the inception of this section
- Prior and pending litigation excludes any claims
 arising out of any legal/arbitral proceedings involving
 any company or outside entity or any insured person
 initiated prior to, or pending at the prior/pending
 litigation date OR any fact, circumstance, situation
 or event underlying or alleged in such proceeding or
 alleging or deriving from the same or essentially the
 same facts regardless of the legal theory upon which
 the claim against the insured person in predicted.
- Bodily injury and property damage but not in respect
 of defence costs for non-indemnifiable loss of any
 insured person who is a natural person OR mental
 anguish/emotional stress in respect of an employment
 practice wrongful act OR loss where personal liability is
 established against an insured person, but only for nonindemnifiable loss
- Acknowledged USA company vs. insured arising out of any claim brought or maintained in the United States of America by/on behalf of any company, insured person our outside entity
- Offering of securities during the period of insurance provided that this exclusion shall not apply to debt offerings anywhere in the world

The following exclusions apply to Cover E only:

- Competition and restraint of trade arising out of or attributable to violation of any law, rule or regulation relating to competition, activities in restraint of trade, or deceptive acts and practices in trade and commerce
- Securities attributable to the actual or intended private placement or public offering of any securities
- Professional services for the performance or failure to perform professional services for any person or any act, error or ommission
- Cyber Event exclusion

Section 15 – Directors & Officers (continued)

Significant Features and Benefits	Significant Exclusions or Limitations
	 Patent copyright attributable to any actual or alleged infringement, misappropriation or violation of any copyright, patent, title or other proprietary or licensing rights of any products, technologies or services Contractual liability from any actual or alleged contractual liability under any contract or agreement Pollutants Pension scheme attributable to any claim against any company relating to any trust fund, pension scheme, profit-sharing scheme or employee benefit scheme of any company or outside entity Insured vs insured claims Employment practice wrongful act Bodily injury and property damage Products attributable to the efficiency, inefficiency, performance or lack of performance, defects or noncompliance with health and safety standards or any products manufactured, produced, processed, sold or developed by the company

Additional Benefits

Significant Features and Benefits	Significant Exclusions or Limitations
24 Hour Lawphone Legal Advice Helpline: You can ring our legal advice helpline to get advice on any commercial legal matter 24 hours a day 365 days a year	 Advice is only available over the telephone The advice will always be according to the laws of Great Britain and Northern Ireland

Allianz Insurance plc.

Registered in England number 84638 Registered office: 57 Ladymead, Guildford, Surrey GU1 1DB, United Kingdom.

Allianz Insurance plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

Financial Services Register number 121849.