



Using green parts in motor repairs

We're working hard to minimise the impact we have on the environment and where possible we'll look to deliver sustainable claims solutions. The use of green parts helps us to achieve our own environmental ambitions but also supports our customers' sustainability aims too.



What are green parts?

Green parts are components that have previously been fitted to another vehicle and are suitable to be used again as part of a vehicle repair. Thousands of vehicles are deemed beyond economical repair each year and they contain many individual undamaged parts. These are increasingly being removed, quality checked, graded and then reused.



QUICK GUIDE

Why do we want to use green parts?

Reusing commonly required parts such as body panels, headlights and wing mirrors prevents unnecessary disposal of the undamaged component. It's one of the most tangible ways in which we can increase the sustainability of our claims solutions and reduce wastage.

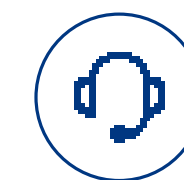
How does the process work?

When a vehicle is referred to one of our approved repairers, they'll assess the damage and specify any replacement parts required. They'll then check the availability of the relevant green part unless our customer has specified that they don't want to use green parts.

All of our green parts are sourced from our trusted partners, who are accredited by the Vehicle Recyclers' Association. This gives us complete confidence in their provenance. It also helps to ensure that the parts we use are genuine original manufacturer's, taken from like-for-like vehicles and are either the same age or newer than the vehicle that's being repaired.

Quality and safety assured

- **Quality of repair** - we're certain that green parts can be used without compromising the vehicle's finish and that repairs are completed in line with the British Standard: BS10125.
- **Vehicle safety** - we'll only authorise the use of green parts that are not safety critical. These are typically bolted components such as doors, bonnets, wing mirrors and headlights.



If you'd like to know more about green parts please contact your usual Allianz representative.